



FESTIVE SEASON CONTINGENCY PLAN DECEMBER 2023

PURPOSE

The purpose of this plan is to indicate the readiness of Makana Municipality, Municipal Services for the upcoming festive season through establish list of contact person and service list and general approach to respond adverse municipal service and operations during festive period and list of stakeholders in case of emergency

Name of Municipality & Address

Makana Municipality

Address: High Street

Mkahanda/Grahamstown

P.O.Box 176

6146

JURISDICTION:

Total area of jurisdiction of Makana local municipal area is 4225 square kilometres.

Developed areas: Towns within the Municipality: Grahamstown, Alicedale, and Riebeeck East

Undeveloped areas: settlements in Makana areas: rural areas, Fort Brown, Seven fountains,

Highlands, Carlisle bridge, Manley flats, Committees drift, Salem, Sidbury

1. SERVICE DELIVERY:

1.1 WATER AND SEWER:

SERVICE	CONTACT PERSON	CONTACT NUMBER
Sewer	Ms. Bulelwa Soyizwapi- Team leader	0736655348
Water	MR. Lindani Dlamini Co -Team leader	0789591385
Water	MBB-Pravesh Nosib	0834060309

1.2 ELECTRICITY

SERVICE	CONTACT PERSON	CONTACT NUMBER
Electricity	Mr Radu Mzomhle (Team Leader)	0731845107
Electricity	Mr Bokwe Xhanti - Co Team leader	0833354843

1.3 ROADS AND STORMWATER

SERVICE	CONTACT PERSON	CONTACT NUMBER
Roads	Mhlaba Mthuthuzeli (Team Leader)	0730130262
Roads	Monde Mawuse (Co- worker)	0683012023

2. COMMUNITY SERVICES

2.1 SPORT AND RECREATION FACILITIES

SERVICE	CONTACT PERSON	CONTACT NUMBER
Parks and open space	Mr. Wandile Duruwe	0797377264
Sports Grounds	Mr. Sindile Ngcese	0737223005
Trees	Mr. Nyoka	0835418731
Stray Animals	Mr. Thando	0838868874 / 0711964434

2.2 CLEANSING AND REFUSE COLLECTION

SERVICE	CONTACT PERSON	CONTACT NUMBER
Refuse collection	Mr. Phumzile Smile (Team Leader)	0718307459
Cleansing	Mr. Yanga Jongile (Co-worker)	0717753600

2.3 TRAFFIC SERVICES

	CONTACT PERSON	CONTACT NUMBERS
Traffic	Mr G Flotman	0847350420
Fire Services	Mr W.Welkom	084 506 4068

3. LED AND PLANNING

SERVICE	CONTACT PERSON	CONTACT NUMBERS
LED & Planning	Mrs. Natasha Khoahla	0721016483
Planning and Land Use	Miss. Sinaye Jonas	0713883632
STANDBY TEAM		
Town Planner	Mr. Xolisa Zondo	0713883632
Building Inspector	Mr. Xola Klaas	0713883632
Land and Estate Office	Ms. Olwethu Molefe	0713883632
LED and SMME support	Ms. Lerato Khephe	0721016483
Informal Traders support	Ms. Babalwa Ralo	0721016483

4. CORPORATE AND SHARE SERVICE

4.1 Auxiliary Services

SERVICE	CONTACT PERSON	CONTACT NUMBERS
Corporate & Shared services	Ms. Pear Liwani	0827506032
Hall Bookings	Mr. Vuyisile Nqebeya	0731007094

5. BUDGET AND TREASURY

SERVICE	CONTACT PERSON	CONTACT NUMBERS
Financial Service	Ms. Nomfundo Ntsangani	0720304343
Financial Service	Mr. Marious Crouse	0834095566

6. CONTROL CENTRE

6.1 Makhanda/ Grahamstown – Fulltime fire station operating 24hours:

One (1) control centre in Grahamstown manned by four (4) control room operators. This centre manages all calls and after hours complaints in the Makana jurisdiction. This control centre is also responsible for Disaster Management and related incidents.

6.2 COMMAND AND CONTROL: VOC / JOC WITH ROLE PLAYERS AND AVAILABLE EQUIPMENT

- MR. Mr W. Welkom will be chairperson of the JOC or alternative Ms V. Sam
- Location of JOC at fire department in Grahamstown
- All role players will form part of the JOC during disastrous incidents.
- JOC not properly equipped to be utilized as a JOC, but it can be utilized with limited equipment.
- JOC consist of basic equipment and furniture

7. BACK UP AGENCIES AND CONTACT DETAILS

SECONDARY LEADING AGENCY	CONTACT PERSON	TELEPHONE NUMBER
Army Fire Dept	Office	046-6022011
Ndlambe Fire Dept	Mr M. Sauls	0466241140 / 0825787184
SAPS -Grahamstown	Col. Phika	046- 6039147/48
Fire Protection Association (Table Hill)	Mr Brown	082 2266691 or 046- 6362987
Social Development	Ms. S.Adams (Area Manager	046- 6361484 or 083 2315061
Social Development	Mr Apleni (Makana Area)	046- 637 0016/21
MBB	Mr Pravesh Nosiph	083 406 0309
Working for Water	Mr J. Prior	046-6361449
Red Cross		0720323761
Settlers Hospital	Mrs B. Moyakhe	046-6222215
Settlers Day Hospital	Ms N. Mthoba	046- 6224901 or 083 3782044
SPCA (Regional manager)	Vonny Strachan	046-6751281 or 083 3499882
SPCA	Grahamstown (SPCA)	046 -6223233 Or 0790373466
DAFF	Mr Nokoyo	041- 5860721 or 082 8054179
Telkom	Mr D. Hassim	082 8217551
Eskom	Mr S. Gesha	082 3332825
SA Weather Service	Mr H. Van Niekerk	041- 58117951 or 084 2791169

Sarah Baartman District Municipality (SBDM)	Mr. Majokweni	041- 5087048 or 0789607256
SBDM	Toll free number	0800222238
Working on Fire	Ofiice	043 6832133
SANDF/Air force	Colonel Mbeki (Operations)	072 5453739
SANDF/Air force	Piet Mall (Airforce assistance)	0836292750
SANDF/Air force	Moore Kraft (Airforce assistance)	082 9715799
Rescue Services Ambulance (EMS)	Mr Abrahams	046- 6229153 or 0603888794
P.E Mountain Club	Rob Mac Geoghegan	041 379 1547 or 082 990 7626