

DEBT REDUCTION PAYMENT INCENTIVE SCHEME

The Makana Local Municipality has embarked on a debt reduction payment scheme to encourage residents to pay for municipal services. The Council meeting held on 31 July 2019 resolved to provide an incentive framework detailed below, within which qualifying debts of participants to the scheme will be written off in exchange for prompt, and timeous payments of future accounts rendered by the Municipality.

Eligibility for participation in the scheme is subject to terms and conditions as contained in the approved debt incentive scheme policy; applications received for participation in the scheme are to be received within the validity period of the scheme, which will commence on 1 August 2019 and will terminate on 31 December 2019.

The following incentives on cash settlements, and arrangements will be offered:

Residential consumers, commercial, agriculture, NPO's and Churches

Ageing of Debt	Cash Payment (Debt Incentive %)	Payment through Instalments (Debt Incentive %)
		2-36 months
120 days – 365 days	50%	50%
365 days and older	50%	50%
Interest(All)	70%	50%

The Municipality strongly urges all residents and consumers to take advantage of this once off offer; participation in this scheme is aimed at providing the consumer a rare opportunity to both save money, and bring their municipal accounts into good standing, whilst providing much needed resources for the Municipality to improve the current service offerings within the community.

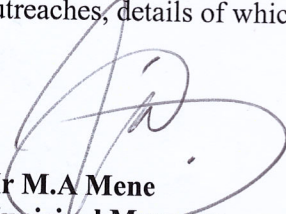
Effective 1 January 2020, Council will be adopting a zero tolerance campaign against all consumers who are in arrears for rates and service related charges; strict enforcement of the credit control and debt collection bylaw will culminate in the termination of services to site, and legal action being instituted for the recovery of all outstanding arrears.

To view the full policy statement relating to the debt reduction payment scheme, and to obtain copies of the application forms for participation in the scheme, please refer to the Municipal website, www.makana.gov.za; copies are likewise obtainable from the Finance Office situated at 86 High Street, Grahamstown, 6139.

All enquiries related to the scheme may be directed as follows:

- **Municipal - Landline** : (046) 603 6206; (046)603 6018; (046) 603 6220; (046) 603 6221; (046) 603 6205
- **Email**: makanaqueries@revenueconsulting.co.za ; PumlaMraji@makana.gov.za; mvellem@makana.gov.za; nmfihlo@makana.gov.za; and makana@revco.co.za
- **Email**: discounts@revco.co.za;
- Revco – Landline : (043) 721 3075
- Whatsapp : 064 866 8423

Further details relating to the scheme will be made available as part of the budget outreach programme scheduled for September & October 2019, residents are urged to familiarise themselves with the dates and venues of planned outreaches, details of which can be obtained from the Municipal website, and the relevant ward councillor.



Mr M.A Mene
Municipal Manager