



## DEBT REDUCTION PAYMENT INCENTIVE SCHEME

The Makana Local Municipality has embarked on a debt reduction payment scheme to encourage residents to pay for municipal services. The Council meeting held on 31 January 2018 resolved to provide an incentive framework detailed below, within which qualifying debts of participants to the scheme will be written off in exchange for prompt, and timeous payments of future accounts rendered by the Municipality.

Eligibility for participation in the scheme is subject to terms and conditions as contained in the approved debt incentive scheme policy; applications received for participation in the scheme are to be received within the validity period of the scheme, which will commence on 1 February 2018 and will terminate on 30 June 2018.

The following incentives on cash settlements, and arrangements will be offered:

### Residential consumers, commercial, agriculture, NPO's and Churches

Ageing of Debt	Cash Payment (Debt Incentive %)	Payment through Instalments (Debt Incentive %)		
		1-3 months	4-6 months	6-12 months
120 days – 365 days	50%	30%	25%	20%
365 days and older	50%	40%	35%	30%
Interest( All)	70%	50%	50%	50%

The Municipality strongly urges all residents and consumers to take advantage of this once off offer; participation in this scheme is aimed at providing the consumer a rare opportunity to both save money, and bring their municipal accounts into good standing, whilst providing much needed resources for the Municipality to improve the current service offerings within the community.

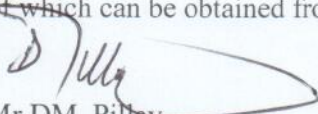
Effective 1 July 2018, Council will be adopting a zero tolerance campaign against all consumers who are in arrears for rates and service related charges; strict enforcement of the credit control and debt collection bylaw will culminate in the termination of services to site, and legal action being instituted for the recovery of all outstanding arrears.

To view the full policy statement relating to the debt reduction payment scheme, and to obtain copies of the application forms for participation in the scheme, please refer to the Municipal website, [www.makana.gov.za](http://www.makana.gov.za); copies are likewise obtainable from the Finance Office situated at 86 High Street, Grahamstown, 6139.

All enquiries related to the scheme may be directed as follows:

- **Landline :** 046-603 6018; 046 -603 6160; 046- 603 6220; 046-603 6221;
- **Email:** [npini@makana.gov.za](mailto:npini@makana.gov.za); [PumlaMraji@makana.gov.za](mailto:PumlaMraji@makana.gov.za); [mvellem@makana.gov.za](mailto:mvellem@makana.gov.za) and [pjoni@makana.gov.za](mailto:pjoni@makana.gov.za);

Further details relating to the scheme will be made available as part of the budget outreach programme scheduled for February 2018, residents are urged to familiarise themselves with the dates and venues of planned outreaches, details of which can be obtained from the Municipal website, and the relevant ward councillor.

  
Mr DM Pillay  
Municipal Manager

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