

24 August 2017

TO: Makana residents/account holders

UNAVAILIBTY OF MUNICIPAL ACCOUNTS FOR JULY 2017

Dear Resident/Account Holder of Makana Municipality

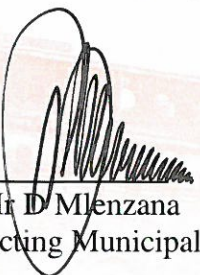
Some of you might be aware that all municipalities in the country were expected to change to a new standardised method of reporting recently. To facilitate this, municipalities had to implement a new classification framework of their accounts called mSCOA, or Municipal Standard Chart of Accounts. The result would be that all municipalities report in a standard format, and the information contained in these reports can be more easily analysed and compared by the users of this information.

In the case of Makana Municipality, some delays, which were completely beyond our control, were encountered around the alignment of the Budget to the General Ledger in the new mSCOA format. Officials and consultants have been working around the clock to resolve these issues. Of importance to residents is, amongst others, the fact that all the billing information on their accounts had to be coded and linked manually in the new mSCOA format to ensure that the information contained on the invoices sent out, is reflected correctly in the General Ledger of the municipality.

We wish to urge residents to pay the same amount as their previous account(s) while this process is being completed. Any corrections will be attended to after the process had been completed.

As far as the interest levied on overdue accounts for the affected period is concerned, section 64(2)(g) of the Municipal Finance Management Act states that a municipality must charge interest on arrears, unless the council has granted an exemption. We wish to assure the community that an item will be submitted to Council recommending that the interest relating to the affected period be written off.

We profusely apologise for the inconvenience caused, and wish to give the assurance that all efforts are focused on resolving the problem as a matter of urgency.



Mr D Mlenzana
Acting Municipal Manager

Makana Municipality shall strive to ensure sustainable, affordable, equitable and quality services in a just, friendly secure and healthy environment, which promotes social and economic growth for all.

...a great place to be